

CLARIFICATION QUESTIONS

RFT: 2023/034
File: AP_3/28/2
Date: 23 June 2023
To: Interested Service Providers
Contact: Maraea S. Pogi (maraeap@sprep.org)

Subject: Request for tenders: Provision of consultancy service for the supply, installation and commissioning of a hydrometric system to improve flood warning systems in Vanuatu

Question 1:

Can you please advise as to the expected maximum depth from wellhead to minimum expected water, for each of the boreholes being monitored?

Response:

Refer attached document "Response 2023.034"

Question 2:

Is Server hardware to run the TIDEDA software part of the tender, or will it be procured/provided by DoWR?

Response:

The supplier is responsible for the supply of the appropriate hardware to run the TIDEDA software.

Question 3:

Do DoWR have reliable internet access that will remote access for training and maintenance be allowed?

Response:

DoWR has reliable internet access to support these important activities.

Question 4:

Who manages the IT infrastructure, is it internal DoWR or a hosted system?

Response:

The IT Infrastructure will be managed by the DoWR IT team.

Question 5:

Is there any current IT connectivity between DoWR and VMGD?

Response:

DoWR and VMGD both connect to the Government of Vanuatu network through the Office of the Government Chief Information Office (OGCIO). The government network provides internet and email services free of charge.

Question 6:

With reference to the current Sarakata Hydrology site will permissions be provided to enable direct integration of data and who is the key contact point for technical questions.

Response:

Direct data integration can be facilitated by the project team.

The contact points are: Mr Jonah Taviti, VanKIRAP Water Sector Coordinator, Department of Water Resources.