

CLARIFICATION QUESTIONS

RFT: 2023/064
File: AP 9/7/7
Date: 18 December 2023
To: Interested Service Providers
Contact: Maraea S. Pogi (maraeap@sprep.org)

Subject: Request for tenders (RFT): SPREP Endpoint Security Solution

Question 1:

How many endpoints (laptops, desktops, mobile devices, servers etc) does SPREP currently manage?
Can you please provide a breakdown of each endpoint type and count?

Response:

Laptops and desktops – 150
Mobile devices – 20
Windows Servers – 20
Linux servers - 30

Question 2:

Does SPREP wish to protect public cloud workloads? (e.g. AWS, Azure)

Response:

No

Question 3:

Does SPREP have a vulnerability management tool such as Tenable?

Response:

Not part of this tender

Question 4:

What antivirus does SPREP currently use?

Response:

Sophos

Question 5:

How does SPREP currently manage devices / deploy applications? Do you use an MDM tool like Microsoft Intune?

Response:

No

Question 6:

How many endpoints excluding servers?

Response:

Refer Q.1

Question 7:

How many servers?

Response:

Refer Q1

Question 8:

Are you intending to manage the endpoints yourself?

Response:

Yes, for now.

Question 9:

Do you want the endpoints managed by a managed service?

Response:

The bidder can include it as part of their bid keeping the financials separate from that of the anti-virus solution and provide a demo of their solution during their presentation.

Question 10:

Do you have any existing endpoint software?

Response:

Yes, refer Q4

Question 11:

Number of endpoints and servers?

Response:

Refer Q1

Question 12:

What endpoint protection is currently in use and its contact number?

Response:

Refer Q4

Question 13:

Specify the operating systems that the solution should be compatible with

Response:

Windows Server 2008 R2 and above, Windows 10 and above. All Linux servers. The bidder to provide itemized pricing if possible.

Question 14:

Are you looking to have an XDR solution complement the Endpoint Solution as well –

Response:

Yes

Question 15:

How many endpoints (Desktops and Laptops) require Enterprise Security?

Response:

Refer Q1

Question 16:

How many Mobile Phones or Tablets require Enterprise Security?

Response:

Refer Q1

Question 17:

How many Servers (Physical and Virtual Servers) require Enterprise Security?

Response:

Refer Q1

Question 18:

Is DLP required for both Servers and Endpoints?

Response:

Vendor can include itemized pricing for DLP for server and endpoints as part of their bid keeping the financials separate from that of the antivirus solution.

Question 19:

Is encryption Disk Encryption required for both servers and Endpoints?

Response:

Vendor can include itemized pricing for Disk Encryption for server and endpoints as part of their bid keeping the financials separate from that of the antivirus solution.

Question 20:

How many Azure AD or M365 licenses are currently used for mail hosted in the Azure O365 cloud?

Response:

172 - 200

Question 21:

How many endpoints in the environment?

Response:

Refer Q1

Question 22:

Please provide a breakdown of servers (linux and windows), desktops and cloud workloads?

Response:

Linux servers - 30

Windows servers - 20

Endpoints - 150

Mobile devices – 20

Cloud workloads – not required