

# **CLARIFICATION QUESTIONS**

RFT: ClimSA\_2025\_006

File: AP\_3/35
Date: 25/07/2025
To: Service Providers

Contact: <a href="mailto:procurement@sprep.org">procurement@sprep.org</a>

Subject: Request for tenders (RFT): Establishing & Developing a Quality Management Systems for Climate, Weather and Ocean Services for Tonga Meteorological Service Nauru

#### **Question 1:**

Can you please confirm that it is only Internal Auditor Training and certification that is required and not Lead Auditor Training as well?

#### Response:

In the scope of works (5) for TMS Staff Capacity Development & Training it specifies the implementation of Internal Auditor Training and Certification in accordance with ISO 19011 guidelines for TMS Staff

So, it is expected that this internal auditor is priority and should also cover lead auditor aspects as well in this training.

# **Question 2:**

The engagement of NHMS staff in the development and implementation of a QMS is a critical success factor. Working remotely can be effective in consolidating and clarifying issues. However, incountry face-to-face is invaluable in the initial development and implementation of a QMS. Will any consideration be given to including minimum set periods for in-country development work?

#### Response:

The engagement of NHMS staff in the development and implementation of a QMS is a critical success factor and needs to be established from the very beginning of engagement of TMS and consultant

In-country face to face support for a period of time is a priority and should be considered and will be supported.

An agreed set period of timeline should be developed for the consultant to be in-country working together with TMS staff at each stage of the project.

Best possible scenario is for the consultant to be based in-country with TMS for the duration of the project work arrangements.



## Question 3:

Is the 30 November 2025 the correct date for the deliverables to be completed, or should it be the 30 November 2026?

### Response:

As per the RFT out for advertisement: November 2025 is the correct date. The project is undergoing extension which should be finalised soon, before the contract signing, as such, discussion between the contractor and SPREP will happen and an agreed timeline will be set

## **Question 4:**

Further to reference "c" above, the timeline for completion of Task 1 is August 2025 and yet, the Tender submission deadline is the 11 August 2025. Is this correct?

## Response:

The contractor can provide their proposed timeline. However, the timeline will be discussed and adjusted accordingly during contract negotiations.